



Dear Valued Customer:

OptiTex USA Inc. is pleased to offer OptiTex users an upgrade to our latest version that includes our support & software maintenance agreement **OptiCare**. Now, you can have the peace of mind knowing that you are up to date with the latest version of OptiTex, and receive the support you need to stay productive using your OptiTex software. Our latest version has over 200 new and improved features to make sure we comply with the latest of computer hardware and Windows Operating Systems, you can feel confident your OptiTex software is compatible, and takes full advantage of current technology.

OptiTex Upgrade Software & Support Agreement includes:

- Upgrade to the most current version of OptiTex (*).
- Phone/Fax support between 9:00am - 6:00pm EST
- Email Support
- WEBEX support, including downloads for software updates
- On-line Customer Relationship Management (CRM) available 24/7
- On-line knowledgebase- available 24/7
- Always the latest version software and software protection key

OptiTex Upgrade and Support Fee

(*) OptiTex Upgrade and Support is available to all OptiTex users for \$1,200 per year for the first software license per location, and \$500 for each additional license per location. Upgrade includes one version UPG (i.e. from 9.xx to 10.xx) upgrading more than one version is at \$500 for each additional version.

**Note: Nest++, Match++, Modulate and 3D Runway carry a premium of \$500 per installed location.

Computer hardware and software technology changes at a very rapid pace. Staying up to date with your computer hardware platform and upgrading your software will protect you from obsolescence, and ensures your OptiTex software will perform for you during the times you need it the most. Your support of OptiTex USA, through your upgrade enables us to continue to provide you a quality level of support while offering new and exciting enhancements to the OptiTex products for future-safe productivity for years to come. Please take time to fill out the enclosed OptiTex Upgrade form and submit with payment to the OptiTex USA NYC office. If we can be of further assistance, please let us know.

Again, thank you for choosing OptiTex!

OptiTex Support Team

OptiTex USA ♦ 325 West 38th Street, Suite 1107 ♦ New York, NY 10018
Phone: 212 629-9053 ♦ Fax: 212 629-9055 ♦ Email: optitex.support@optitex.com ♦ www.Optitex.com
V10-06

OptiTex Support & Software Upgrade Request Form

CONTACT -OR- BILLING INFORMATION:

Contact Name: _____

Company Name: _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Fax: _____

Email: _____

SOFTWARE LICENSES INFORMATION:

First Location: City: _____ State: _____ Country: _____

Software Key #'s: # _____ # _____ # _____ # _____ # _____

Number of locations ____ x \$1,200 + additional & special license per location ____ x \$500 + more than one version upgraded ____ x \$500 = Total \$_____.

**** Please add \$30 for shipping and handling ****

- Enclosed check made Payable to:

OptiTex USA Inc.
325 West 38th Street, Suite 1107
New York, NY 10018

- Please charge my American Express (AMEX) card:

Amex Authorization: Cardholder Name: _____

Card Number: _____ Expiration Date: _____

General Authorization: Print Name: _____

Signature: _____ Date: _____