



Dear Valued Customer:

OptiTex USA Inc. is pleased to offer OptiTex users our **Platinum Plan**. Now, you can have the latest version of OptiTex, and receive the upgrade & support you need on your software. Our latest version has over 200 new and improved features to make sure we comply with the latest computer hardware and Windows Operating Systems.

OptiTex **Platinum Plan** for software upgrades & support agreement includes:

- Upgrade to the most current version of OptiTex.
- Phone/Fax support between 9:00am – 5:30pm EST.
- Email Support
- WEB support, including downloads for software updates.
- On-line Customer Relationship Management (CRM) and knowledgebase available 24/7.
- On-line HELP system available 24/7.
- Up to three Service Packs a year with bug fixes and minor new features, allowing for improved functionality and efficiency.

OptiTex Upgrade, Maintenance and Support Fee

For customers currently covered by the Platinum plan, coverage can be renewed yearly for \$1,300 for the first license, \$700 for each additional license.

**** Note:** Nest++(2), Match++, Modulate and 3D Creator carry a premium of \$700 per installed location.

Enrolling in the Platinum program after plan expiration (*)

Customers who were never enrolled in the Platinum Plan or at some point their coverage expired and wish to enroll in the Platinum Plan, must pay the prorated annual Platinum fee to bridge between the end of the previous coverage to present time. Only after completion of payment can they reactivate their Platinum status.

(*) First year of absence from the plan is billed at \$1,300 for the first license and \$700 per year and per license thereafter.

**** Note:** Nest++(2), Match++, Modulate and 3D Creator carry a premium of \$700 per license.

Your support of OptiTex USA, through your upgrade enables us to continue to provide you a quality level of support while offering new and exciting enhancements to the OptiTex products for future-safe productivity for years to come. Please take time to fill out the enclosed OptiTex Upgrade form and submit with payment to the OptiTex USA NYC office. If we can be of further assistance, please let us know.

Again, thank you for choosing OptiTex!

OptiTex Support Team
Support.usa@optitex.com

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W: www.optitex.com



OptiTex Platinum Plan Authorization Form (V9-2012)

CONTACT – OR- BILLING INFORMATION:

Contact Name: _____

Company Name: _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Fax: _____

Email: _____

SOFTWARE LICENSES INFORMATION:

First Location: City: _____ State: _____ Country: _____

Software Key #'s: # _____ # _____ # _____ # _____ # _____

First year & first license ____x \$1,300 + additional license per year ____x \$700 + Advanced Modules upgraded
____x \$700 = Total \$_____.

**** Please add \$30 for shipping and handling ****

- Enclosed check made Payable to: **OptiTex USA Inc.**
325 West 38th Street, Suite 1107
New York, NY 10018
- Please charge my **American Express / VISA / Master Card / Discovery** card (*):
- Please Invoice me.

Card Authorization: Cardholder Name: _____

Card Number: _____ Expiration Date: _____

General Authorization: Print Name: _____

Signature: _____ Date: _____

(*) Finance charges at the rate of 4.1% will apply for purchases made using Credit Cards. Please confirm with your sales representative.

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